

# FREQUENTLY ASKED QUESTIONS

## OVERVIEW

### What is Opioid Education for Healthcare Providers?

The AHA's Opioid Education for Healthcare Providers Course is a self-directed, eLearning course that teaches all levels of clinical healthcare providers (EMTs/paramedics, nurses, physicians, pharmacists) how to provide immediate treatment and care for opioid overdose victims. The course educates participants in the pathophysiology of opioids; special considerations on how to care for overdose patients, including naloxone administration; recognizing the need for high-quality CPR; and use of a defibrillator as indicated\*. The course offers information on the importance of follow-up treatment and types of resources available for individuals after an opioid overdose, including medication-assisted therapies.

This course covers adults only.

The goal of this course is to provide an understanding of the opioid epidemic, the pathophysiology that makes opioids so addictive, and special considerations for taking care of patients who have had an opioid overdose. Considerations include pre-, intra- and post-arrest care.

*\* Knowledge of how to perform CPR, including opening the airway, administering rescue breaths, and performing high-quality chest compressions, as well as early use of an AED, is highly recommended before taking this course.*

### Specifically, what content is taught in the Opioid Education for Healthcare Providers Course?

This course includes the following modules:

- Recognition and treatment of opioid overdose (use of naloxone and CPR as indicated)
- Overview of the opioid epidemic and opioid use disorder
- Pathophysiology of opioids leading to addiction
- Explanation of Medication-Assisted Treatment (MAT)
- Importance of integrated treatment

### What are the learning objectives of the Opioid Education for Healthcare Providers Course?

At the end of the Opioid Course, students will be able to:

- Describe the current opioid epidemic in the US
- Review prescription medications and other drugs in the opioid epidemic
- Describe opioid effects on the brain
- Describe the pathophysiology of opioid overdose
- Identify the various types of presentations of opioid overdose
- Define what naloxone is and how it works
- Identify when naloxone should be administered
- Describe how naloxone is administered
- Review care considerations after an opioid overdose
- Describe the increased risk of a subsequent opioid overdose
- Describe Medication-Assisted Treatment (MAT) and alternative pain management strategies

## TARGET AUDIENCE

### Who is the intended audience for Opioid Education for Healthcare Providers?

- EMTs/Paramedics
- Nurses

- Physicians
- Pharmacists

This course is intended for US audiences only.

**Can students who live outside the US take this course?**

Yes. However, drugs referenced within the course may not be available or applicable outside of the US.

## **COURSE FORMAT**

**What is the format of the Opioid Education for Healthcare Providers Course?**

This course is a self-directed, eLearning course completed online via the internet or a Learning Management System (LMS).

## **COURSE LENGTH**

**How long does it take to complete Opioid Education for Healthcare Providers?**

Opioid Education for Healthcare Providers takes students approximately 30 minutes to complete, depending on their level of experience.

## **ACCESSING OPIOID EDUCATION FOR HEATHCARE PROVIDERS**

**How do students access Opioid Education for Healthcare Providers?**

Once a student is either issued or purchases the online portion of Opioid Education for Healthcare Providers Course, the student will go to [eLearning.Heart.org](http://eLearning.Heart.org) to activate and complete the online portion of the course.

**Can the online portion of Opioid Education for Healthcare Providers be accessed after students successfully complete it?**

Yes, students may access all material included in the online portion of Opioid Education for Healthcare Providers Course for 24 months following initial activation of their course.

## **COURSE COMPLETION**

**What are the minimum requirements to complete this course?**

- Review all modules and knowledge checks
- Pass a knowledge skills test with a minimum score of 84%

**How many attempts does a student have to pass the course exam with a score of 84% or higher?**

A student has unlimited attempts to pass the course exam.

**Does successful completion result in an AHA course completion card?**

No. However, students will receive a certificate of completion they can print upon successfully passing the course.

## PREREQUISITES

### **Are there prerequisites for taking the Opioid Education for Healthcare Providers Course?**

While there are no required prerequisites for this course, it is recommended that students know how to perform CPR, including opening the airway, administering rescue breaths and using high-quality chest compressions, and early use of an AED before taking this course.

## CONTINUING EDUCATION

### **Does the 2015 Guidelines offer continuing education (CE/CME) for the Opioid Education for Healthcare Providers Course?**

No.

## TRANSLATIONS

### **Will the Opioid Education for Healthcare Providers Course be translated? Into what languages will it be translated? When will translated editions be available?**

No, not at this time.

## TECHNICAL REQUIREMENTS

### **What are the minimum technical requirements for Opioid Education for Healthcare Providers?**

Minimum technical requirements are available at <https://eLearning.Heart.org/static/technicalspecs>.

### **Can a student log in and out of the course?**

Yes. Students can log in and out as many times as they choose. However, the online quiz must be taken in one sitting. To log out, students must click the "Click here to logout" link located at the top of the page after login. When the student is ready to continue training, he/she can return to [eLearning.Heart.org](https://eLearning.Heart.org) and login with his/her registered email and password.

## CUSTOMER SUPPORT INFORMATION

### **Whom should I contact for technical assistance with Opioid Education for Healthcare Providers?**

Customers may contact the AHA Customer Support Center at 888-242-8883 or [eLearning.help@Heart.org](mailto:eLearning.help@Heart.org) for technical assistance. Hours of operation are 8 a.m. - 5 p.m., Central Time, Monday - Thursday, and 8 a.m. - 12 p.m., Central Time, Friday.